



# MAKING AN IMPACT WITH THE OPERATIONAL LEADERS IN YOUR BUSINESS



## Operational Leaders Programme

Pivot & Pace provides a practical learning and development opportunity for leaders who wish to understand how to lead impactful change and deliver effective strategic outcomes.



Pivot & Pace  
Strategic Business Advisors

## WHAT IS IT?

Our team provide relevant and timely advice to help Operational Leaders increase their level of influence and transform their workplaces.

We help participants achieve clarity on their purpose at the operational leadership level within their business. They will understand the complex interactions occurring in their dynamic workplace.

We support Operational Leaders to further develop their leadership skillset. Focusing on strategic thinking, leading impactful change, understanding and interpreting strategic intent and developing alternative decision-making techniques. Preparing Operational Leaders for today and for tomorrow's workplace.

## GET IN TOUCH

If you have any questions or to register please contact us:

[admin@pivot-pace.com](mailto:admin@pivot-pace.com)  
Tel: 03 353 4490

## WHO ARE OPERATIONAL LEADERS?

Operational Leaders are focused on the "way" things need to get done:

- Leading leaders and leading across the organisation.
- Ensuring that organisational processes are effectively carried out on a day-to-day basis.
- Monitoring performance, addressing shortfalls and creating accountability.
- Anticipating and overcoming constraints, roadblocks, people challenges.
- Empowering employees to understand what needs to be done by providing the authority, knowledge, and skills to do it.
- Implementing strategy and championing change.

## WHAT DO YOU GET?

- A leadership canvas focused on your leadership philosophy and future leadership goals.
- New skills, frameworks and tools to be an effective Operational Leader.
- A broader, peer-based outlook on leadership challenges and the wider industry.
- A peer group of like-minded operational leaders who will hold each other accountable after the course.
- A springboard to understanding strategic leadership and strategic thinking.

## WHEN IS IT?

This programme runs over three days.  
Each day from ~9am-5:30pm

**2023:** 20, 21 & 22 June  
Further dates to be confirmed

The course will be delivered in  
central Christchurch

We will lead participants through a mix of theory, models, real-life examples and discussions with a variety of facilitators and speakers, culminating in a practical scenario based experience.

At the end of the programme, participants will have a ready toolbox, able to tackle the ever changing environment they work in,